

Strategic Plan: Stamford Department of Health and Social Services

Commissioner of Social Services Interview Questions

Commissioner's Name: _____ Date: _____

1. How long have you served with the Social Services

Commission? _____

2. What roles have you held? _____

3. What background do you bring to your work with the Department of Health & Social Services

(SDHSS)? _____

4. How would you describe the role and scope of responsibility of the Social Services Commission
in relationship to the SDHSS? _____

5. What do you see, if any, as Commission challenges in the relationship with the SDHSS/City? -

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6. What are the strengths/benefits/opportunities that the Social Services Commission offers the SDHSS/City?

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-
7. How effectively do you feel the SDHSS is in meeting the needs of the City of Stamford in the areas of :

- a. Assessing the populations mandated services and public health needs?

Poor__ Fair__ Good__ Excellent__

- b. Investigating and responding to health problems and public health hazards within the city?

Poor__ Fair__ Good__ Excellent__

- c. Informing & educating the multicultural and multilingual public of the City of Stamford about the services that are provided?

Poor__ Fair__ Good__ Excellent__

- d. Engaging and collaborating with other members of the public health system in addressing City problems?

Poor__ Fair__ Good__ Excellent__

- e. Serving as a primary/expert resource for developing/maintaining public health policies, plans & practices & workforce capacity?

Poor__ Fair__ Good__ Excellent__

- f. Monitoring/enforcing public health laws?

Poor__ Fair__ Good__ Excellent__

- g. Assessing & promoting access to care?

Poor__ Fair__ Good__ Excellent__

- h. Maintaining a competent public health workforce, providing and assuring appropriate training, assessing staff competencies?

Poor__ Fair__ Good__ Excellent__

- i. Evaluating & continuously monitoring the Department's processes, programs and interventions through a formal CQI process? **Poor__ Fair__ Good__ Excellent__**
- j. Making Department and Division decisions and plans based on data & evidence-based practices? **Poor__ Fair__ Good__ Excellent__**
- k. Creating and maintaining good and effective administrative and financial management systems? **Poor__ Fair__ Good__ Excellent__**
- l. The Department's ability to work effectively with the Commission and to keep the Commission educated and informed about relevant matters, trends, and emerging issues? **Poor__ Fair__ Good__ Excellent__**

Comments:

8. What are the main challenges you think face the SDoHSS today?

9. What internal and external obstacles do you feel impede the SDHSS' ability to function at its highest practicable level? (Think internal/external/political/union/resources/capacity, etc.)

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10. What are your Commission's priorities for the Department over the next five years?

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